

Report Title: **Progress report**

Forward Plan reference number (if applicable): N/A

Report of: **Assistant Chief Executive (Access)**

Wards(s) affected: **All**

Report for: Information

1. Purpose

1.1 To inform Members of the continued improvement in performance of the Libraries Service June-August, 2005.

2. Recommendations

2.1 To note the report.

Report Authorised by:  **Justin Holliday: Assistant Chief Executive (Access)**

Contact Officer: Diana Edmonds, Head of Haringey Libraries, Archives & Museum Service

3. Executive Summary

3.1 Both the main indicators of library use – issues and visitors – have increased compared with the same period last year.

3.2 The number of items issued between June and August 2005 is 3.32% higher than during 2004.

3.3 Visitors during the period were 5.83% higher than in 2004.

4. Reasons for any change in policy or for new policy development (if applicable)

4.1 Not applicable

5. Local Government (Access to Information) Act 1985

5.1 Not applicable

5.2 Not applicable

6. Background

6.1 This report presents a statistical view of the performance of Haringey Libraries during the three months June-August 2005 and compares this with the performance achieved over the same period in 2004. Both show increases.

7. Description

7.1 The two indicators discussed are items issued and visits made to libraries. These are the major statistical indicators of library use and charts showing performance over the last four years are appended.

7.2 Table 1 compares the issues achieved during June-August 2005 with the same period last year.

Table 1 Issues June-August 2005 cf June-August 2004

| Month | Total Issues | | Increase in 2005 % |
|--------|----------------|---------------|-----------------------|
| | June-Aug. 2005 | June-Aug 2004 | |
| June | 103,739 | 100,530 | 3.19 |
| July | 105,162 | 108,232 | (2.84) |
| August | 112,233 | 102,066 | 9.96 |
| Total | 310,828 | 321,134 | 3.32 |

7.3 Table 1 shows that over the quarter, issues are 3.32% higher than in 2004. August's increase of 9.6% is particularly encouraging as this is traditionally a quiet month in terms of library use.

7.4 The Service is confident of achieving its annual target of 5.8 issues per head.

7.5 Table 2 compares the number of visitors to Haringey's libraries during June-August 2005 with the same period in 2004.

Table 2 Visitors June-August 2005 cf June-August 2004

| Month | Total Issues | | Increase in 2005 % |
|--------|----------------|---------------|-----------------------|
| | June-Aug. 2005 | June-Aug 2004 | |
| June | 174,906 | 182,652 | 4.43 |
| July | 172,123 | 182,854 | 6.23 |
| August | 161,225 | 172,854 | 6.91 |
| Total | 508,254 | 537,866 | 5.83 |

7.6 Table 2 demonstrates that Haringey Libraries continue to attract more visitors. The Service is comfortably ahead of its annual target of 9000 visits per 1000 population.

8. Consultation

8.1 Not applicable

9. Summary and Conclusions

- 9.1 The report shows solid progress over the period under review. Use of Haringey Libraries continues to increase and demonstrates its value to the Borough's citizens.
- 9.2 The Libraries Service expects to meet its performance targets during the year.

10. Recommendations

10.1 That the Libraries Advisory Committee notes the contents of this report.

11. Use of Appendices / Tables / Photographs

- 11.1 Appendix 1 Library Issues – month by month comparison April 2002-
- 11.2 Appendix 2 Library visitors – month by month comparison April 2002-